## Drivewyze Safety+

## Cargo Alerts FAQ

Are the Cargo Theft alerts available with **Safety Notifications** or only **Safety+**?

When will drivers see the alert?

Do Fleet Managers also receive an alert?

Where does CargoNet get their theft data from?

How often are the alert locations updated by Drivewyze?

What will the driver see on their device?

Cargo Theft alerts are only available to fleets subscribed to Safety+

Drivers will receive an alert in the USA or Canada when approaching one of the following locations:

A county that has been identified by CargoNet as being at high risk of cargo theft occurring

A truck stop that has been identified by CargoNet as being at high risk of cargo theft occurring

Ad hoc locations where a theft has been reported within the last 24 hours

Drivewyze does not currently support alerts for back-off/admin users, however CargoNet does provide a subscription-based service for members who wish to receive theft alerts directly via email. Visit CargoNet's Website to find out more about becoming a member:

https://www.cargonet.com/membership/cargonet-program/

Thefts are **reported by members** of the CargoNet Program. Members include law enforcement, fleets, and insurers. More information can be found here at:

https://www.cargonet.com/

Drivewyze receives **monthly updates** of the high risk counties and truck stops from CargoNet. The **hot theft alerts** are received **on an ad hoc basis** from CargoNet and are kept active in Drivewyze for 24 hours from the time the incident was reported.

The Cargo Theft alert follows the standard of other Drivewyze Safety alerts: a yellow background, a Title, and a Message -- depending on the type of theft warning. For example:



County



**Truck Stop** 



Ad Hoc